

DEAF & HARD OF HEARING INFO - CORONAVIRUS Links

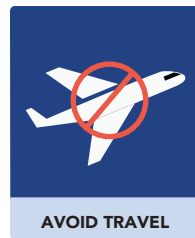
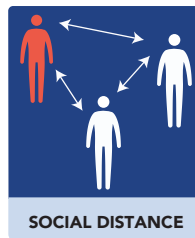
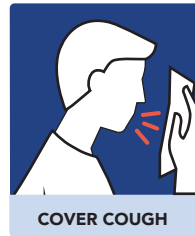
► New Mexico Department of Health
COVID-19 Hotline: 1-855-600-3453

► New Mexico Commission for Deaf
and Hard of Hearing

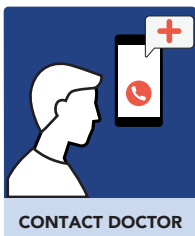
► City of Albuquerque



PREVENTING ILLNESS



GET MEDICAL HELP



PREFERRED METHOD OF COMMUNICATION



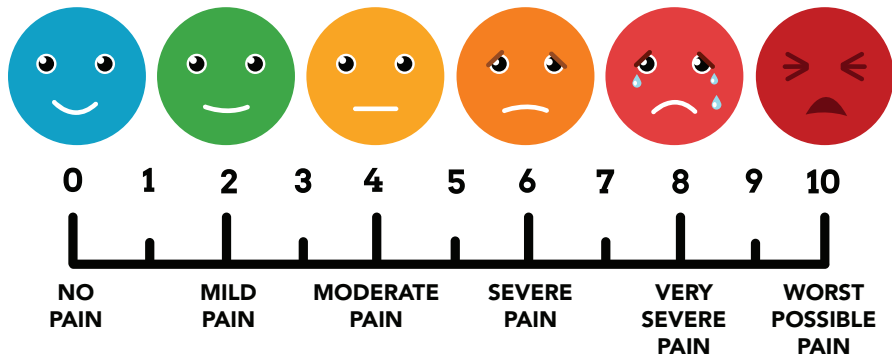
QUICK COMMUNICATION



TIPS FOR HEALTH PROVIDER

- Get the person's attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

HOW DO YOU FEEL?



HOW LONG HAVE YOU HAD SYMPTOMS?

▶ MINUTES

▶ HOURS

▶ DAYS

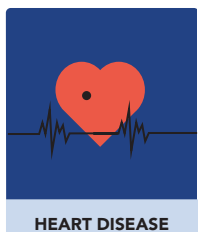
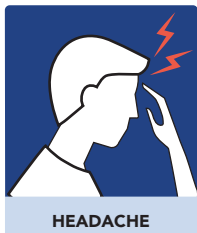
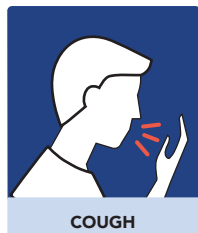
▶ WEEKS

▶ MONTHS

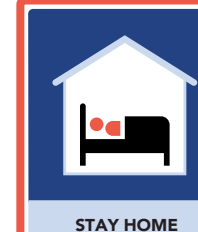
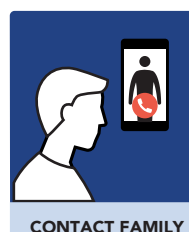
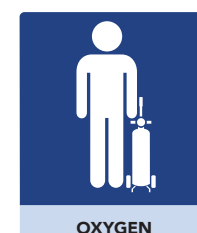
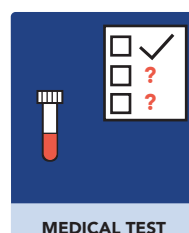
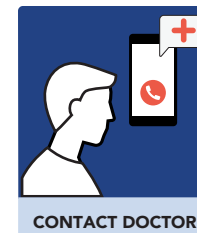
▶ YEARS



SITUATION, HISTORY & SYMPTOMS



TREATMENT & CARE



▶ Special Thanks to the Massachusetts Commission for the Deaf and Hard of Hearing and the Wisconsin Council on Disabilities for sharing their tools.

▶ [HTTPS://CDHH.STATE.NM.US](https://cdhh.state.nm.us)